



ND Medicaid Tribal Consultation Meeting

March 20, 2024

NORTH
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Health & Human Services

Welcome and Opening with HHS Commissioner Wayne Salter



Introductions



Agenda at a Glance



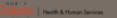
ND Medicaid Tribal Consultation Meeting
March 20, 2024



Division of Public Health & Indian Affairs Updates



State Plan Amendment and Waiver Updates



Policy Updates & Provider Streamlining



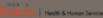
Member Engagement



Tribal Care Coordination



Tribal Liaison Report Out Items



Consultation



Photo credit: ND Tourism



Division of Public Health & Indian Affairs Updates

Questions?



State Plan Amendment and Waiver Updates

State Plan Amendments

Upcoming

- Behavioral Health Rehabilitative Services SPA to add Behavior Analysts
- Request coverage for school psychologists

1915(i) Medicaid State Plan

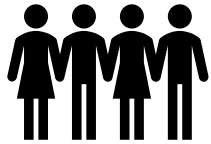
The 1915(i) State Plan Amendment allows North Dakota Medicaid to pay for Home and Community Based Services for eligible individuals with certain behavioral health conditions. The program targets individuals with mental illness, substance abuse disorders, and/or brain injury and is designed to keep individuals out of institutional settings by providing services in the community for successful independent living.

1915i – HCBS for Individuals with Behavioral Health Conditions



Eligibility Requirements:

- Age: 0+
- Enrolled in Medicaid or Medicaid Expansion
- Behavioral Health Diagnosis
- WHODAS Score 25+ or DLA Score of 5 or lower.
- Income < 150% FPL



Current 2024 Enrollment:

212 Individuals (as of 3/18/24), no cap on number of individuals enrolled.

Services

- Training and Support for Unpaid Caregivers
- Community Transition Services
- Benefits Planning
- Non-Medical Transportation
- Respite
- Pre-Vocational Training
- Supported Education
- Supported Employment
- Housing Support
- Family Peer Support
- Peer Support

Amendment

Effective February 1, 2024, the 1915(i) State Plan Amendment was approved by CMS to allow an additional needs-based assessment option for eligibility: the Daily Living Activities (DLA) requiring a score of 5 or lower.

- It's estimated 730 individuals will qualify for the 1915(i) with a DLA score of 5 or lower.

Other approved revisions include:

- changes to provider qualifications for care coordination, benefits planning, prevocational training, supported employment, and supported education;
- revisions to eligibility requirements in an effort to serve more Medicaid members;
- increased remote support service limits;
- removal of annual service limits;
- allowance of retroactive service authorizations; and

What is a waiver?

- North Dakota waivers are called Home and Community-Based Services (HCBS) Waivers
- They allow people who might have to live in a facility the services they need to stay in their communities.

- Waivers provide extra services for people with certain health conditions such as:
- Autism
- Developmental/Intellectual Disabilities

And other qualifying situations like a child needing hospice or an elderly person who wants to continue living in their community.

*People have to apply for a waiver and be accepted.

North Dakota's HCBS Waivers at a Glance

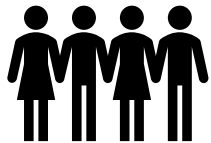
Eligibility	<u>Autism Spectrum Disorder</u>	<u>Hospice Waiver</u>	<u>Medically Fragile Children</u>	<u>Traditional HCBS Waiver</u>	<u>Traditional Intellectual Disabilities and Developmental Disabilities HCBS Waiver</u>
Age	0-17	0-21	3-17	65+ or 18-64 with a physical or other disability	0+
Diagnosis	Autism Spectrum Disorder	Medically fragile youth	Medically fragile youth	See above	Intellectual disability or developmental disability
Level of Care	Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID)	Nursing facility	Nursing facility	Nursing facility	Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID)
Services	Respite Service Management Assistive Tech	Case Management, Respite, Hospice, Skilled Nursing, Bereavement Counseling, Equipment and Supplies, Expressive Therapy, Palliative Services	Case Management, Institutional Respite, Dietary Supplements, Environmental Modifications, Equipment & Supplies, Individual and Family Counseling, Transportation Services	Adult Day Care, Adult Residential Care, Case Management, Homemaker, Residential Habilitation, Respite Care, Supported Employment, Adult Foster Care, Chore, Community Support Services, Community Transition Services, Companion Services, Emergency Response, Environmental Modification, Extended & Family Personal Care, Home Delivered Meals, Non-medical Transportation, Specialized Equipment and Supplies, Transitional Living Services	Day Habilitation, Homemaker, Independent Habilitation, Individual Employment Support, Prevocational Services, Residential Habilitation, Extended Home Health Care, Adult Foster Care, Behavioral Consultation, Community Transition Services, Environmental Modifications, Equipment and Supplies, Family Care Option, In-home Supports, Infant Development, Parenting Support, Small Group Employment Support Services *to access services the individual must also qualify for Developmental Disabilities Program Management (DDPM)

Autism Spectrum Disorder Waiver



Eligibility Requirements:

- Age: 0 – 17
- Diagnosis: Individuals with Autism Spectrum Disorder
- Level of Care: Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID)



2024 Enrollment:
345 individuals



Services:

- Respite
- Service Management
- Assistive Technology
- Remote Monitoring
- Community Connector

Children's Hospice Waiver



Eligibility Requirements:

- Age: 0 – 21
- Diagnosis: Individuals who have less than a year of life expectancy
- Level of Care: Nursing Facility



2024 Enrollment:

1 Individual enrolled, can serve up to 30 children



Services:

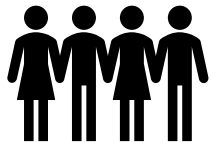
- Case Management
- Respite
- Hospice
- Skilled Nursing
- Bereavement Counseling
- Equipment & Supplies
- Expressive Therapy
- Palliative Services

Waiver for Medically Fragile Children



Eligibility Requirements:

- Age: 3-17
- Diagnosis: Individuals who are medically fragile
- Level of Care: Nursing Facility



2024 Enrollment:
50 individuals



Services:

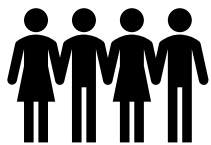
- Case Management
- Institutional Respite
- Dietary Supplements
- Environmental Modifications
- Equipment & Supplies
- Individual and Family Counseling
- Transportation Services

Waiver for Home and Community Based Services



Eligibility Requirements:

- Age: 65+ or 18 - 64 with a physical or other disability
- Level of Care: Nursing Facility



2024 Enrollment:

540 Individuals

889 slots



Services:

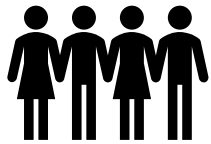
- Adult Day
- Adult Residential Care
- Case Management
- Homemaker
- Residential Habilitation
- Respite Care
- Supported Employment
- Adult Foster Care
- Chore
- Community Support Services
- Community Transition Services
- Companion Services
- Emergency Response
- Environmental Modification
- Extended & Family Personal Care
- Home Delivered Meals
- Non-medical Transportation
- Specialized Equipment And Supplies
- Transitional Living Services

Traditional Intellectual Disabilities and Developmental Disabilities HCBS Waiver



Eligibility Requirements:

- Age: 0+
- Diagnosis: Intellectual Disability or Developmental Disability
- Level of Care: Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID)



Current 2024 Enrollment:

6,830 Individual slots

Currently Using: 6,174



Services:

- Day Habilitation
- Homemaker
- Independent Habilitation
- Individual Employment Support
- Prevocational Services
- Residential Habilitation
- Extended Home Health Care
- Adult Foster Care
- Behavioral Consultation
- Community Transition Services
- Environmental Modifications
- Equipment And Supplies
- Family Care Option
- In-home Supports
- Infant Development
- Parenting Support
- Small Group Employment Support Services

North Dakota's HCBS Waiver Updates


















Eligibility	<u>Autism Spectrum Disorder</u>	<u>Hospice Waiver</u>	<u>Medically Fragile Children</u>	<u>HCBS Waiver</u>	<u>Traditional Intellectual Disabilities and Developmental Disabilities HCBS Waiver</u>
Current Effective Date	November 1, 2023	July 1, 2023	October 1, 2023	April 1, 2023	January 1, 2021
DRAFT Amendment or Renewal	<u>Amendment</u> approved on 1/30/2024	None pending	None pending	<u>Waiver amended</u> effective January 1, 2024	<u>Renewal</u> currently under CMS review. Pending April 1, 2024, effective date
Public Comment Period	N/A	N/A	N/A	N/A	Closed October 19, 2023
Proposed changes to note	<p>Increased slots to 345 (195 new)</p> <p>Age limit increased through age 17</p> <p>Additional services added: Community Connector for helping to integrate and prevent isolation, rural differential to Service Management, Remote Monitoring -GPS locator for elopement risk</p>			<p>New service of Waiver Personal Care added.</p> <p>Allowing electronic signatures and virtual visits for case management and extended personal care services. These flexibilities are going to becoming permanent following the end of the Public Health Emergency (PHE).</p>	<p>Limit on environmental modifications increased from \$20,000 to \$40,000. Partner feedback resulted in adding additional settings for environmental modifications</p> <p>Participants can have both self-directed and provider-managed in-home supports authorized at the same time</p> <p>Respite will be a stand-alone service</p> <p>Feedback from interested partners resulted in asking for the increased equipment and supply annual amount to be increased from \$4,000-\$5,000.</p>

Consultation



Policy Updates & Provider Streamlining

Policy news and website redesign

BEHAVIORAL HEALTH
• 1915(i) Medicaid State Plan Amendment 
• Behavioral Health Rehabilitative Services 
• Family Support Services Policy & Procedures (Updated March 2018) 
• IMD Policy (Updated June 2023) 
• Partial Hospitalization Psychiatric (PHP) Services 
• Psychiatric Residential Treatment Facilities (PRTF) 
• Qualified Residential Treatment Programs (QRTP) 
• Substance Use Disorder Treatment and Housing Providers (December 2023) 
• Substance Use Disorder Treatment Services 
• Under 21 Psychiatric Providers 
DENTAL
• Dental Provider Manual - Updated January 2024 
• CDT Codes Requiring Tooth Number / Quadrants 
• Dental Case Management 
• Health Tracks Orthodontia Screening Policy - Updated January 2024 
• North Dakota Dental Periodicity Schedule 
• Orthodontia and Third Party Liability Policy 
• Orthodontic Transfers 

- Provider policies are still located on the [Provider Guidance, Policy and Manuals website](#). Page has a new look.
- No longer has General Info for Providers and Behavioral Health Services Info for Providers manuals
- Policies appear in hyperlinked lists under general category headings
- Feedback welcome
- More Provider webpage changes to come

Policy Updates

- We anticipate publishing changes to the IHS/638 policy on April 1, 2024.
 - Changing the term 638 Facility to Tribal Health Program consistent with the ISDEAA and IHCIA.
 - Adding definition of Tribal Health Program
 - Adding in language on 100% FMAP and Care Coordination.

- [Provider Manuals & Guidelines website](#)

New Service Coverage

Services suggested and evaluated through the SFN 905 process

Anticipated effective date: April 1, 2024

SBIRT – Screening, Brief Intervention, Referral, Treatment

- Meant to prevent or reduce substance use through early intervention

Interprofessional Consultations

- Treating providers can consult with a specialist to assist the treating provider in diagnosis and/or management of a patient's health condition without requiring the patient to have face-to-face contact with the specialist.
- Specialists bill for their consultation time with these codes.

Preventive Medicine Counseling and/or Risk Factor Reduction Interventions

- Risk factor reduction services to promote health and prevent illness or injury.
- Service occur outside of a preventive medicine visit.



Provider Enrollment

March 12, 2024

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Live Call Center

Noridian provider enrollment specialists are now available to take live phone calls to answer questions about enrollment, revalidations, maintenance items and more.

Hours of operation are 9 a.m. to 3 p.m. CT, Monday-Friday.

They can be reached at 701-277-6999. Providers will still have the option to leave a voicemail outside of core hours.

Recent Provider Enrollment Form Updates

[SFN 009](#) Medicaid Rehabilitative Services Provider Enrollment Attestation

[SFN 615](#) Medicaid Program Provider Agreement

[SFN 620](#) Non-Emergent Medical Transportation

[SFN 661](#) Electronic Funds Transfer (EFT)

[SFN 1299](#) Group Address Update

[SFN 1330](#) Request To Add An Affiliation

[SFN 1331](#) Provider Termination

Upcoming Changes



- Provider Enrollment (PE) website improvement
- Easier PE process
- Reduction in denied enrollment applications
- Expand the PE Call Center operation times

THANK YOU

Questions?



Member Engagement




Member Engagement Updates

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Member Liaison

Check it out @ 
[Member Engagement Webpage](#)



As the Member Liaison, I work on:

- Leading a member-based committee
- Plain language for member materials
- Website navigation
- Representing member feedback in Medicaid projects

Medicaid Member Engagement Committee Update

Check it out @
[MMEC Webpage](#)



The Medicaid Member Engagement Committee (MMEC) is welcoming its first six members and is still seeking applicants! Our committee will work to share member experiences, views, and ideas to improve the Medicaid experience. Members can apply by following the link on the MMEC webpage!



Member Notice Redesign Update



Medical services is reviewing notices going to our members. Our goals are to ensure we are plainly telling our members what they need to know and how to respond, if needed.

Website Update




Check it out @
www.hhs.nd.gov
[Medicaid Member Handbook](#)

Members can expect to see changes on our website including navigation improvements and more plain language. Our Member Handbook is currently under revision. Our goal is to help members understand their Medicaid benefits and easily connect them with the resources they need.



Medicaid Member E-News

Check it out @ 
[Medicaid Member E-Newsletter](#)



Medicaid Member E-Newsletter

January 1, 2024

Introducing our first issue!



Welcome to the first issue of Medicaid Member E-News! We are excited to connect with you. You will get this newsletter throughout the year.

We will update you on the programs we offer, share tips for getting the most from Medicaid, seasonal reminders for staying healthy, and more because North Dakota aims to be the healthiest state in the nation.

This month's issue is full of ways to stay healthy this season!

I am producing the Medicaid Member E-Newsletter. This newsletter is sent bimonthly, through email, to inform our members of Medicaid updates, share helpful programs, provide reminders, and educate our members on how to get the most from their Medicaid coverage.

Connect with Me!



- jsheppard@nd.gov
- medicaidmembers@nd.gov
- 701-328-8666

-Jen Sheppard, Member Liaison

Tribal Care Coordination

Tribal Care Coordination and Funding Agreement Tracking Chart

- Last updated 7/13/23

	Great Plains IHS	Standing Rock	Turtle Mountain	Three Affiliated (MHA)	Spirit Lake
Signed Care Coordination Agreements (Non-Tribal care provider & Tribal health care organization)	Sanford 2/2/18 CHI 2/14/18			Sanford 5/13/21	
Resolution of Agreement with IHS-signed non-Tribal Care Coordination Agreement(s)		**see below	Resolution (major health care facility to which referrals are made) 9/13/22		
Signed Fund Agreements (Tribe & HHS)		(sent in September 2022) **Agreement includes consent to IHS CC agreement.)	12/23/22		
Billing CC Claims		Sanford		Sanford	

Consultation



Points of Discussion



Updated Care Coordination Presentation



Would anyone else want this information presented to their leadership?



What barriers do you see with the current Care Coordination Agreements?



What can be done to address these barriers?

Tribal Liaison Report Out Items

ASK THE EXPERT

Ask an Eligibility Expert

- 1/26/24
- Joyce Johnson Medicaid Eligibility Policy Director
- Tribal partners were able to ask their eligibility questions

SUD Voucher New Provider Webinar

Held new provider webinar on 3/19/24

Webinars provided about every 6 months-next tentative September 2024

Please visit the [website](#) or [email](#) for more information.

Order free behavioral health outreach products [here](#).



Medicaid 101 Presentation Update

- Focus group formed
- Meeting held
3/12/2024
- Updating presentation
based on feedback
- Meeting again in April
2024



ND Tribal Medicaid 101

Medicaid Expansion Follow Up

Tribes do get encounter rate-depends on provider type

BCBS pays the difference at end of each quarter

Would tribes want to meet with BCBS to address Expansion questions and concerns?

Self Service Portal Usability Testing

Medical Services participated in the Self-Service Portal (SSP) Usability testing. SSP testing was done with zone workers, community partners and members. Our goal is to ensure the SSP is user friendly.



MHA & ND Navigator Meeting

- Collaborative meeting with state, tribal partners, and navigators
- Navigators can meet with members to enroll into health coverage.
- Will also do virtual appointments with members
- MHA Health Coverage Day 4/10/2024



Data Updates

- What have so far:
 - Approval times
 - Denial times
 - Application type

What else we have asked for:

- Denial reasons
- Application submission methods



Consultation



Points of Discussion



ND State Medicaid Plan Amendment – Consultation [ND-12-002](#)



What's working? What can we improve?



Potential format change discussion



Topics for next Medicaid Consultation

Medicaid Medical Advisory Committee (MMAC) Opening

We are looking for a new member to join the Medicaid Medical Advisory Committee (MMAC).

- The MMAC advises ND Medicaid on health and medical services.
- The MMAC is made up of current and former Medicaid members, health care providers, legislators, and others with relevant Medicaid experience.
- The MMAC currently holds four virtual meetings per year. Each meeting is two hours long.

To apply email the [ND Medicaid director](#) with:

- the agency or organization you represent (if applicable),
- the reason you would like to serve,
- your experience with Medicaid and/or Medicaid beneficiaries,
- personal or professional expertise,
- involvement in the community, and
- board/task force/council expertise (if any).

Applications are due by May 7th.

The new MMAC member will be announced at the May 21, 2024, MMAC meeting.

To learn more, visit the [MMAC website](#) or email Mandy Dendy at mrdendy@nd.gov with questions.

Upcoming ND Medicaid Engagement Opportunities

2024 Tribal Consultation Meetings

March 20 - 8:30 to 10:30 a.m. CT

Meeting location: Attend online via Microsoft Teams or attend in-person at Bismarck State College Energy Center, 1200 Schafer St, Bismarck, ND

June 27 - 8:30 to 10:30 a.m. CT

Meeting location: TBD

Sept. 26 - 8:30 to 10:30 a.m. CT

Meeting location: TBD

Dec. 5 - 8:30 to 10:30 a.m. CT

Meeting location: TBD

Medical Medicaid Advisory Committee (MMAC) Meetings: Click [here](#) to learn more about the MMAC and for meeting agendas and links. Meetings are open to the public and there is time for public input at the end of each meeting.

Engaging Native American Community for Public Input: occurs every second Wednesday of the month to discuss potential changes to the Home and Community Based Services waiver. Contact ND Medicaid Tribal Liaison for meeting details.

Make sure you are signed up for **Medicaid Tribal News and Meeting** notices.

Signing up is easy.

Go to the [Tribal Health and Indian Health Services website](https://www.hhs.nd.gov/healthcare/medicaid/provider/tribal-health-and-indian-health-services)

<https://www.hhs.nd.gov/healthcare/medicaid/provider/tribal-health-and-indian-health-services>

Enter your email address

Sign Up for ND Medicaid Tribal News and Meetings emails
Email Updates

To sign up for updates or to access your subscriber preferences, please enter your contact information below.

* Email Address

Submit

Click **Submit** and follow directions to set up and **choose** your subscription options.

- Medicaid
 - Medicaid - Provider Updates
 - News Releases - Medicaid
 - Medicaid - Member E-Newsletter
 - Medicaid - Tribal News and Meetings

Stay in the loop!



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**THANK
YOU!**

Questions?

Comments?

Concerns?

Let's Connect!
Email: mrunnels@nd.gov
Phone: 701-328-5841
Teams: Monique Runnels