

SERVICES PROVIDED

February 2020

Central office divisions handle administration, policy, technical assistance and training, and may distribute benefits to clients and pay service providers.

Administration – Management

- Executive Office
- Fiscal Administration
- Human Resources
- Legal Advisory
- Social Service Redesign

Aging Services

- Aging and Disability Resource LINK toll-free 855-462-5465, 711 (TTY)
- Dementia Care Services
- Family Caregiver Support program
- Guardianship establishment program
- Home and Community-Based (HCBS) Long-Term Care services: case management, Medicaid State Plan personal care, HCBS Medicaid waiver, Technology Dependent Medicaid waiver, Service Payments for Elderly and Disabled (SPED) and Expanded Service Payments for Elderly and Disabled
- Long-Term Care Ombudsman program
- Older Americans Act support services: assistive safety devices, elder legal help, fall prevention, health screenings, senior meals and Senior Companion program
- Senior Community Services Employment Program
- Telecommunication equipment distribution
- Vulnerable Adult Protective Services

Behavioral Health

Administration / Regulation

- Planning, implementation and evaluation of efforts in the following general categories: community behavioral health promotion, children's behavioral health, adult mental health and adult addiction
- Funding to providers and agencies across the state to address identified gaps in the state's behavioral health system
- Current initiatives include peer support specialist certification, Recovery Talk, Free Through Recovery, the Substance Use Disorder Voucher program, community substance abuse prevention, Parents Lead and suicide prevention
- Ensure the health and safety of individuals receiving services in certain levels of behavioral health treatment by licensing of facilities.
- *Regulation is provided by the following:*
 - Substance use disorder treatment facilities
 - Regional human service centers
 - Psychiatric residential treatment facilities for children

- Opioid treatment programs
- Training and technical assistance*

- Provision of training and technical assistance with the goal to support individuals, providers and communities in building capacity and implementing evidence-based strategies, including hosting training events, facilitating statewide collaboration and developing tools and resources

Child Support

- Child support establishment and enforcement
- Medical support establishment and enforcement
- New Hire reporting and employer outreach
- Parent locate services
- Review and adjustment of child support obligations
- Receipt and distribution of child support payments (State Disbursement Unit)

Children and Family Services

- Adoption
- Criminal background checks for adoption, foster care, guardianship, early childhood services and employment in residential facilities and licensed child placement agencies
- Child protection
- Early childhood services (child care licensing, training, etc.)
- Family preservation services (parent aide, intensive in-home, respite, etc.)
- Foster care, kinship care, and Chaffee independent living services
- In-home case management to prevent placements and support reunification
- Institutional child protection services
- Interstate Compact for the Placement of Children
- Subsidized guardianship program

Developmental Disability (DD) Services

- Administration: provider licensing, policy, quality assurance, and training and technical assistance
- Program management: Work with clients and their teams to assess individual goals and needs, coordinated services and supports and monitor progress

Regulation

- Traditional DD Home & Community-Based Medicaid waiver services
- Medicaid State Plan services

Developmental Disability Services *continued*

Programs

- Family support
- Child and adult services
- Infant development services
- Residential services
- Corporate guardianship
- Early intervention (Right Track, Experienced Parent)
- Intermediate care facility (ICF) services for individuals with intellectual disabilities

Economic Assistance

Administers

- Child Care Assistance Program
- Crossroads Program for teen parents
- Low Income Home Energy Assistance Program
- Supplemental Nutrition Assistance Program
- Temporary Assistance for Needy Families Program

Administrative Oversight

- Quality assurance/quality control
- Program and system support

Medical Services

- Basic Care Assistance Program
- Medicaid and Children's Health Insurance Program administration and policy
- Provider enrollment, claims processing and payments
- Medicaid Expansion administration and oversight of the contracts for coverage and services
- Health Tracks screenings and services for Medicaid members up to age 21
- Medicaid primary care case management program, which supports coordination of care through a single medical professional
- Autism Voucher Program and Medicaid waiver for Autism Spectrum Disorders

Vocational Rehabilitation

- Rehabilitation counseling/services to help people with disabilities become or stay employed
- Consultation services for employers:
 - Accessibility/ Employee disability issues
 - Financial incentives
 - Staffing help, including recruitment and retention
- Older Blind Services to support community-living and independence
- Funding for Centers for Independent Living

FIELD SERVICES

Regional Human Service Centers

- Located in Bismarck, Devils Lake, Dickinson, Fargo, Grand Forks, Jamestown, Minot and Williston with outreach offices in Grafton, Rolla, Valley City and at Off Main in Fargo and satellite sites served part-time and via telehealth
- Provide community-based behavioral health services focused on crisis, chronic disease management and specialized services

Crisis/Emergency Services

- 24-hour crisis lines
- Mobile crisis support in select regions
- Crisis psychotherapy and residential services
- Social detoxification services
- State Hospital admissions screening
- Sub-acute crisis stabilization units

Chronic Disease Management Services

- Assessment and referral services
- Case management services
- Medication prescribing, delivery and management
- Outpatient behavioral health counseling and therapies
- Psychosocial rehabilitation
- Psychotherapy
- Residential, transitional and supported housing services

Other

- Contracted services
- Specialized assessments

State Hospital (Jamestown)

- Acute, sub-acute, and specialized rehabilitation hospital services for individuals with severe and persistent mental illnesses and substance use disorders
- Transitional living services for adults with persistent and serious mental illness
- Evaluation and treatment services for sexually dangerous individuals
- Residential addiction treatment services provided by the Tompkins Rehabilitation Program
- Serves as the primary inpatient mental health provider for the Devils Lake, Dickinson, Jamestown and Williston regions (a 26-county area) because they do not have private community hospitals that provide inpatient psychiatric and substance use disorder treatment services

Life Skills and Transition Center (Grafton)

- Is a comprehensive support agency serving people with developmental disabilities on campus, in independent supported living arrangements, and in communities across the state
- Residential services and supports when needs exceed community resources
 - 24-hr comprehensive services and support
 - Clinical and medical services
 - Youth transition services program
- CARES Clinic (physical therapy, occupational therapy, adaptive equipment, medical services, etc. for people with disabilities living in the community)
- Outreach services supporting people in communities
 - Applied behavioral analyst assessment and intervention services
 - Consultation and in-home and on-site support
- Vocational services

North Dakota Department of Human Services

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