

North Dakota Medicaid Electronic Claim Submission - Dental

North Dakota Medicaid seeks to significantly decrease the percentage of dental paper claims. North Dakota Medicaid strives to pay its providers in a timely and efficient manner and paper claims add to the processing time by at least seven days and mistakes are more easily made when entering information from the paper claim into the payment system. North Dakota Medicaid also seeks to align its paper claims policy with Medicaid managed care and other commercial payers in the state that accept few paper claims. If a dental provider is already submitting electronic claims, there is no action required.

Given the importance of dentists to the North Dakota Medicaid program, and the desire to partner with dentists on this change, the Department will work with the North Dakota Dental Association over the course of the next 24 months (April 2020 to April 2022). This work will include technical assistance offered by the Medicaid operations and provider engagement teams and the North Dakota Dental Association promoting learning about how to bill electronically. The shared goal of North Dakota Medicaid and the North Dakota Dental Association is to reduce the percentage of paper claims by 75 percent within 24 months. North Dakota Medicaid acknowledges that it is unrealistic to expect all dentists to bill electronically but feels that 25 percent of all dental claims remaining as paper is reasonable.

What is the timeline? Paper dental claims will no longer be accepted beginning on April 15, 2022. Any paper claims received on or after April 15, 2022, will be returned to the provider unless an exemption has been granted by North Dakota Medicaid.

Can a dental provider get an automatic exemption? If a dental provider meets the following criteria, he/she is eligible for an automatic exemption. The dental provider does not need to take any action.

- Dental providers that submit less than 25 claims or less in a calendar year (adjusted claims do not count towards the 25 claims limit).

REQUESTING AN EXEMPTION

By April 15, 2022, dental providers who wish to receive an exemption and are not automatically exempted as described above, will need to submit an exemption request in writing or via email using the Department approved form located at the following address:

[sfn00447.pdf \(nd.gov\)](#)

Email Request to:

mladams@nd.gov

Michelle Adams, Medicaid Operations Manager

Mail Request to:

North Dakota Medicaid
Attn: Michelle Adams, Medicaid Operations Manager
600 E Boulevard Ave
Department 325
Bismarck, ND 58505

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Medical Services