

**North Dakota Medicaid Program Integrity Updates  
October 27 and 28, 2021**

**Question and Answer**

Q - Has the processing time for new provider enrollment applications changed? It says online it can take 4-6 weeks

A - Yes, there is a backlog and it is taking around two months to process. The vendor has started offering overtime

Q - Regarding revalidations, the emails we receive list a revalidation date 30 plus days in the future, but then the

A - Providers need to act on the emails sent by Noridian. The email may be sent 30-90 days prior to the revalidation

Q - Is there contact information for Nikki that presented the service authorization information ?

A - Please send any questions you have for Nikki to [auditresponse@nd.gov](mailto:auditresponse@nd.gov) and Nikki will be able to address them

Q - Will this powerpoint be shared ?

A - Yes, it will be posted to our website within 1-2 weeks.

cs, but our new providers have been taking almost twice that long  
e for staff in an effort to get caught up.

email states paperwork must be returned with 30 days of the emi:  
on due date HOWEVER providers have to respond within the 30 d

; to be approved (10+ weeks).

ail. Which date is correct for the revalidation due date?  
lay window presented to them.