

1915(i) Plan of Care FAQ

How do we know what to put in the Plan of Care?

There is a template that must be used for the 1915(i) Plan of Care in our online documentation platform, Therap Services. The cost for each provider agency is covered by the Department, and the setup is part of the agency onboarding process to be worked through with the 1915(i) Administration team.

Each Care Coordinator must attend a 1915(i) Care Coordination Onboarding session prior to providing 1915(i) Care Coordination. In this onboarding, resources, instructions, and other important information on the Care Coordination/Plan of Care process is shared. It is also recommended that those serving in 1915(i) administrative roles (billing, supervisors, etc.) attend an onboarding session. Each time an onboarding session is scheduled, all agencies enrolled to provide Care Coordination will receive an invitation, to be shared with staff as needed.

Are there recorded trainings available?

While it's required that 1915(i) Care Coordination Onboarding training is attended in-person, thus there are no recordings, there are a number of supporting trainings available to review on-demand. Visit the [1915\(i\) Training Web Page](#) for those resources, which are located in the "Technical Assistance Calls" tab.