

Electronic Visit Verification (EVV) 510-08-40

Electronic Visit Verification (hereafter referred to as "EVV") systems electronically verify, by a phone or computer-based system, that personal care, home health, and other home and community-based services are being provided. The system is also required to document the actual time a provider begins and ends a service. Passed by Congress in 2016, the federal law impacts Medicaid and long-term services and supports. It impacts the 1915(i) and other Medical Services systems. More information on the Federal law is online at www.congress.gov/114/bills/hr34/BILLS-114hr34enr.pdf.

Electronic Visit Verification Requirements apply to the following 1915(i) service(s):

- Respite

The North Dakota Department of Human Services has contracted with Therap to provide the EVV system. The link to the *Therap EVV website* is located on the 1915(i) website.

Special Instructions for 1915(i) Respite Service Authorizations and Claims

1915(i) respite providers will submit the service authorization in both MMIS and Therap. Providers will submit the service authorization in MMIS first. Medical Services will review and approve the service authorization in MMIS, and then the provider will enter the service authorization into the Therap system. The entry into Therap is required due to the EVV requirements. Medical Services will not need to approve the service authorization in Therap because it has already been approved in MMIS.

1915(i) respite providers will enter claims into the Therap system. The Therap system will merge the claim with MMIS and the claim will be paid through MMIS.

For additional resources, click here to access the [Electronic Visit Verification System: Department of Human Services: State of North Dakota \(nd.gov\)](#) webpage.

Contact the Managed Care Organization for policy relating to 1915(i) Expansion members.

[Electronic Visit Verification \(EVV\) System FAQs | Health and Human Services
North Dakota](#)