

NORTH DAKOTA FOOD CODE: A GUIDE FOR FOOD HANDLERS

N.D.A.C. Chapter 33-33-04.1

Effective January 1, 2018

Based on the 2013 FDA Model Food Code



Division of Food and Lodging

NORTH DAKOTA DEPARTMENT OF HEALTH | 600 E. BOULEVARD AVE., DEPT. 301, BISMARCK, ND 58505

701.328.1291, TOLL FREE 1.800.472.2927, EMAIL: foodandlodging@nd.gov

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OUR MISSION STATEMENT

The Division of Food and Lodging is dedicated to ensuring safe and sanitary food and lodging establishments for consumers in North Dakota through education and inspection of licensed facilities. We advance our mission by collaborating, networking, and training with local health units, the industry, and other state and federal agencies.

OUR DUTY AND RESPONSIBILITY

The Division of Food and Lodging is responsible for safeguarding public health by reducing the risk of foodborne illness while ensuring a safe and wholesome food supply is honestly presented to consumers. This is accomplished through compliance with regulations authorized under the [North Dakota Food Code 33-33-04-04.1](#). The ND Food Code adopts the [2013 FDA Model Food Code](#) with some modifications.

OUR GOAL

The ND Food Code: A Guide for Food Handlers is a companion guide to the ND Food Code. It is designed to help the industry understand the routine inspection process and state regulations. This guide is meant to serve as an aid and is not an exhaustive list of food code requirements.

HOW TO USE THIS GUIDE

Each section is tagged with a color-coded image for easy reference:

Section 1



Section 2



Section 3



Section 4



Section 5



Section 1 includes information about what to expect during an inspection, includes an example of the Food Inspection Report, and offers guidance on how to read the Food Inspection Report.



Section 2 includes risk factors and public health interventions that, if not actively managed and controlled, can lead to foodborne illnesses. Food safety practices outlined in Section 2 are located on the top half of the Food Inspection Report (items #1-29) and are considered 'high priority.' If observed as OUT of compliance, immediate attention is required.

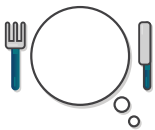


Section 3 includes **good retail practices (GRP)** located on the bottom half of the Food Inspection Report (items #30-56). GRPs are required to provide a core foundation for the **food establishment** to operate in compliance with regulations successfully.



Section 4 lists commonly observed food code references. There may be exceptions based on the location of operation and [regulatory jurisdiction](#). Please contact your **Regulatory Authority**.

Words bolded in **black** are defined in the **GLOSSARY** in **Section 5** and are defined at the bottom of the page when first used.



The **Food for Thought** icon represents important reminders for food safety.



The **Thumbs Up** icon represents compliance with the requirements in the food code. These are also food safety best practices.



The **Thumbs Down** icon represents observations that are violations of the food code. These are poor food safety practices that may lead to foodborne illness and may be cited during an inspection.

good retail practices (GRP) - the basic sanitary conditions and practices that must be maintained to produce safe foods

food establishment - any fixed restaurant, limited restaurant, coffee shop, cafeteria, short-order café, luncheonette, grill, tearoom, sandwich shop, soda fountain, tavern, bar, catering kitchen, delicatessen, bakery, grocery store, meat market, food processing plant, school, child care, or similar place in which food or drink is prepared for sale or service to the public on the premises or elsewhere with or without charge

Regulatory Authority - local, state, or federal enforcement body or authorized representative having jurisdiction over the food establishment

FOOD CODE INSPECTIONS



WHAT TO EXPECT DURING THE INSPECTION?

WHY IS AN INSPECTION CONDUCTED? One of the license requirements in North Dakota is to receive routine health inspections. Health inspections are opportunities to learn how to reduce the risk of foodborne illnesses and ensure the safety of your customers. The food establishment license needs to be posted in clear view, and the public must have access to a current inspection report upon request.

WHO CONDUCTS THE INSPECTION? The regulatory agency that issues the food establishment license will conduct the inspection. The inspector is a trained professional employed by a state, local, or tribal health department. The regulatory jurisdictions in North Dakota for licensed food establishments are online at <https://www.health.nd.gov/foodandlodging>.

WHEN IS THE INSPECTION? Inspections are usually unannounced and can be conducted at any time during normal hours of operation. The frequency of inspection is usually twice a year. However, it may be less or more frequent depending on the category of risk determined by the menu and type of food products, food handling procedures, and special processing methods used.

WHAT SHOULD YOU DO DURING AN INSPECTION?

- **Verify the inspector's credentials.** The inspector should offer their credentials to you voluntarily, but if they don't, you should ask. If you're still unsure, call your health department for verification.
- **Follow the inspector** so that you can see any food code violations first-hand. It is important to correct violations on the spot whenever possible. These violations will be recorded as 'corrected on site.' A follow-up inspection may otherwise be needed to verify that the correction was made.
- **Sign the inspection report.** This does not indicate that you agree with the findings, but it is instead evidence that you received a copy.
- **Ask for an explanation** if you don't understand a violation.
- **Correct any violations in a timely manner.** Figure out how each violation occurred and how you can prevent it from happening again. Review any violations and their proper corrective action with your staff.
- **You may appeal a violation if you have reason to disagree with it.** Call your health department and speak with the inspector's supervisor.

Section 1: Food Code Inspections



HOW TO READ AN INSPECTION REPORT

The food establishment inspection report is a checklist of requirements based on the [North Dakota Food Code 33-33-04-04.1](#) (Food Code). An inspection is a snapshot in time and may not represent the day-to-day practices of the operation. The main parts of the inspection report are provided below and numbered to correspond with the enclosed example (see page 8).

A food establishment should strive for ZERO Risk Factor/Intervention violations during an inspection. Any REPEAT Risk Factor/Intervention violations may lead to further enforcement action.

- A License Number:** When each establishment is licensed, the Department of Health (DoH) assigns a 4-digit number that uniquely identifies one licensed operation from another. This field also shows the 'type' of license for which the establishment is approved to operate. *Example: 1922-Restaurant.*
- B Risk Category:** When each establishment is licensed, the DoH conducts a risk assessment using up to four risk levels to help determine the routine inspection frequency. 'Risk Level 1' has the lowest inherent food safety risk and needs fewer inspections, while 'Risk Level 4' has the highest inherent food safety risk and requires more frequent inspections. The risk assessment is based on the types of food served, the food preparation processes, the volume of food served daily, and whether a vulnerable population is served.
- C Compliance Status:** For each line item on the inspection report (1 – 56), compliance with the Food Code must be indicated.

Status	Meaning
IN	An observation made 'IN' compliance with the Food Code at the time of the inspection.
OUT	An observation made 'OUT' of compliance with the Food Code at the time of the inspection, which is a violation.
N/O	An item that was 'NOT OBSERVED' during the time of the inspection. For example, a menu item or process that was not prepared or did not occur during the time of inspection.
N/A	An item that was 'NOT APPLICABLE' during the time of the inspection. For example, certain food items or a process that is not offered or used by the establishment.
COS	'CORRECTED' on site during the inspection.
R	'REPEATED' violation cited during the prior, most recent routine inspection.

HOW TO READ AN INSPECTION REPORT



- D Foodborne Illness Risk Factors and Public Health Interventions (Risk Factors/ Interventions) – Line Items 1 – 29:** The top half of the inspection report's first page includes the highest priority Food Code requirements necessary to prevent and eliminate foodborne illness or injury. Violations marked under this section must be immediately corrected on-site (COS) during the inspection or within the Correct by Date determined by the DoH (See section 'K' below). Any repeat violations (R) are indicated and may lead to further enforcement action.
- E Good Retail Practices (GRPs) – Line Items 30 – 56:** The bottom half of the inspection report's first page includes the GRPs. GRPs are Food Code requirements that control the basic maintenance of the facility and core sanitation conditions within a food establishment needed to prevent biological, chemical, and physical hazards from contaminating food. GRP violations are not required to be corrected on site during the inspection but must be corrected within an agreed-upon timeline.
- F Observations and Corrective Actions:** The second page of the inspection report summarizes the inspection results. It describes each violation observed and marked 'OUT' of compliance and details necessary corrective actions.
- G Priority Level:** Requirements contained in the Food Code are presented as being in one of three categories of importance:

Priority Level	Meaning
Priority (P)	The highest priority and most important Food Codes required to eliminate, prevent, or reduce the likelihood of hazards associated with foodborne illness or injury. Examples include employee health, hand washing, and temperature controls.
Priority Foundation (Pf)	Food Codes provide support for Priority (P) items such as training, equipment, and measurements that facilitate control of hazards. Examples include employee training, temperature monitoring devices, record keeping, and labeling.
Core (C)	Food Codes not designated as P or Pf items. These relate to general sanitation, equipment design, and general maintenance. Examples include GRPs.

HOW TO READ AN INSPECTION REPORT



- H Item Number:** The inspection report line item (1-56) where the compliance status is marked 'OUT' during the routine inspection.
- I Reference Code:** The Food Code reference number as defined in the [North Dakota Food Code 33-33-04-04.1](#). Also, see Section 4, page 42.
- J Observation Comment:** A description of the cited violation and what corrective action is needed.
- K Correct by Date:** The time period in which the violation must be corrected. If not listed, the violation was corrected on site during the inspection, and the 'COS' column is marked with an "X."
- L Inspection Published Comment:** Comments regarding the inspection may be provided by the inspector in this section. If left blank, no additional comments have been noted.
- M Temperature Observations:** Internal food temperatures and temperature monitoring of equipment (walk-in cooler, hot-holding buffet, etc.) are recorded in this section. Temperatures found 'OUT' of compliance are indicated as a violation under the appropriate line item on the first page.
- N Person in Charge:** The Food Code requires at least one person in charge to be on duty during all hours of operation. That person is responsible for the food safety management of the operation and training employees.
- O # Risk Factor/Intervention Violations:** The total number of Risk Factor/Intervention (high priority) violations marked 'OUT' during the inspection are tallied at the top of the first page. This number is most comparable to a resulting 'score' for the inspection. The lower the number, the better. Notice that GRP violations are not included in this total since GRP violations are not considered a high priority.

Section 1: Food Code Inspections



Food Establishment Long Form Inspection Report
 North Dakota Department of Health
 600 E BOULEVARD AVE DEPT 301
 BISMARCK, ND 58505-0200
 701-328-1291

SFN 7027 (09/14)

A	License#: 1922 - Restaurant License	B	Risk Category: Risk Level 3
O	# Risk Factor/Intervention Violations: 2 # of Repeat Risk Factors/Intervention Violations: 1		Seating Capacity : 128

Establishment RESTAURANT XYZ		Owner Name RESTAURANT MANAGEMENT, LLC	
Physical Address 123 Main AVE E		City/State/Zip Code Bismarck/ND/58502	
Date 10/26/2020	Time In/Time Out 02:25 PM/03:10 PM	Telephone (701)222-3344	Purpose of Inspection: Routine

D **FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS**

IN = In compliance OUT = Not in compliance N/O = Not observed N/A = Not applicable COS = Corrected on-site during inspection R = Repeat violation

C Compliance Status			COS	R	Compliance Status			COS	R
Supervision					16	Out	Food contact surfaces; cleaned and sanitized	X	
1	In	Person in charge (PIC) present and performs duties			17	In	Proper disposition of returned, previously served, reconditioned and unsafe food		
2	In	PIC demonstrates knowledge			Time/Temperature Control for Safety				
Employee Health					18	In	Proper cooking time and temperatures		
3	Out	Management, food employee and conditional employee; knowledge, responsibilities and reporting			19	N/O	Proper reheating procedures for hot holding		
4	In	Proper use of restriction and exclusion			20	N/O	Proper cooling time and temperature		
5	In	Procedures for responding to vomiting/diarrheal events			21	Out	Proper hot holding temperatures	X	
Good Hygienic Practices					22	In	Proper cold holding temperatures		
6	In	Proper eating, tasting, drinking, or tobacco use			23	Out	Proper date marking and disposition	X	
7	In	No discharge from eyes, nose, and mouth			24	NA	Time as a Public Health Control; procedures/records		
Preventing Contamination by Hands					Consumer Advisory				
8	Out	Hands clean and properly washed	X		25	In	Consumer advisory provided for raw/undercooked food		
9	In	No bare hand contact with ready to eat (RTE) food			Highly Susceptible Populations				
10	Out	Adequate handwashing sinks properly supplied and accessible	X		26	NA	Pasteurized foods used; prohibited foods not offered		
Approved Source					Food/Color Additives and Toxic Substances				
11	In	Food obtained from approved source			27	NA	Food additives; approved and properly used		
12	N/O	Food received at proper temperature			28	Out	Toxic substances properly identified, stored and used	X	
13	In	Food in good condition, safe and unadulterated			Conformance with Approved Procedures				
14	NA	Required records available; shellstock tags, parasite destruction			29	NA	Compliance with variance/specialized process/HACCP		
Protection From Contamination					Risk factors are important practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. Public health interventions are control measures to prevent foodborne illness or injury.				
15	In	Food separated and protected							

E **GOOD RETAIL PRACTICES** Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

Compliance Status			COS	R	Compliance Status			COS	R
Safe Food and Water					44	In	Utensils, equipment and linens, properly stored/dried/handled		
30	NA	Pasteurized eggs used where required			45	Out	Single-use/single-service articles: properly stored and used		
31	In	Water and ice from approved source			46	In	Gloves used properly		
32	NA	Variance obtained for specialized processing methods			Utensils, Equipment and Vending				
Food Temperature Control					47	In	Food and non-food contact surfaces cleanable, properly designed, constructed and used		
33	In	Proper cooling methods used; adequate equipment for temperature control			48	In	Warewashing facilities: installed, maintained/used, test strips		
34	In	Plant food properly cooked for hot holding			49	Out	Non-food contact surfaces clean		
35	In	Approved thawing methods used			Physical Facilities				
36	In	Thermometers provided and accurate			50	In	Hot and cold water available; adequate pressure		
Food Identification					51	In	Plumbing installed; proper backflow devices		
37	In	Food properly labeled; original container			52	In	Sewage and wastewater properly disposed		
Prevention of Food Contamination					53	In	Toilet facilities: properly constructed, supplied and cleaned		
38	In	Insects, rodents and animals not present			54	In	Garbage and refuse properly disposed; facilities maintained		
39	Out	Contamination prevented during food preparation, storage, display	X		55	Out	Physical facilities installed, maintained and cleaned		
40	In	Personal cleanliness			56	In	Adequate ventilation and lighting; designated areas used		
41	Out	Wiping cloths: properly used and stored	X	X					
42	In	Washing fruits and vegetables							
Proper Use of Utensils									
43	Out	In-use utensils; properly stored							

Section 1: Food Code Inspections



F Observations and Corrective Actions						
Violations cited in this report must be corrected within the Inspector's specified timeframes						
G	H	I	J	K		
Priority Level	Item Number	Reference Code	Code Description	Comment	Correct By Date	
P	3	2-201.11(A)	Responsibility of Permit Holder, Person in Charge, and Conditional Employees - Symptoms and Diagnosis	Observation: An employee health policy shall be available to address employee illness, reporting, restriction, and exclusion.	12/1/2020	
	8	2-301.14	When to Wash	Observation: Food employees shall clean their hands when required. Hands shall be washed prior to putting on gloves. Education provided during inspection.		
	21	3-501.16(A)(1)	Time/Temperature Control for Safety Food, Hot and Cold Holding - Hot Holding	Observation: TCS food shall be maintained at 135°F or above, except during preparation, cooking, cooling, or when time is used as a public health control. Mashed potatoes on buffet had a temperature of 120 degrees F. Mashed potatoes discarded.		
	23	3-501.16	Ready-to-Eat Time/Temperature Control for Safety Food, Disposition	Observation: RTE, TCS food prepared on-site, or any opened commercial container that exceeds the 7-day time limit, or when date-marking is not done shall be discarded. Smoked sausage date marked 10/14/20 discarded.		
	Total		4			
PF	10	5-205.11	Using a Handwashing Sink - Operation and Maintenance	Observation: Handwashing sinks shall be accessible to employees at all times and may not be used for purposes other than handwashing. Do not use this sink to fill buckets. Discussed with PIC.		
	16	4-601.11(A)	Equipment, Food Contact Surfaces, Nonfood-Contact Surfaces, and Utensils - Objective	Observation: Equipment food-contact surfaces and utensils shall be clean to sight and touch. Can opener requires cleaning. Can opener placed in the ware washing area during the inspection.		
	28	7-102.11	Common Name - Working Containers	Observation: Working containers of cleaning agents and sanitizers taken from bulk containers shall be clearly labeled with the common name of the agent. Spray bottle of blue liquid labeled by PIC during the inspection.		
	Total		3			
C	39	3-305.11	Food storage - Preventing Contamination from the Premises	Observation: Ice shall be dispensed with a scoop. Do not use the glass to dispense the ice. Discussed with staff.		
	41	3-304.14	Wiping Cloths, Use Limitation	Observation: Between uses, wiping cloths shall be stored in a sanitizing solution. Wiping cloths placed in sani bucket during inspection.		
	43	3-304.12	In-use Utensils, Between-Use Storage	Observation: Use a proper method for storage of in-use utensils during pauses in food preparation such as in the food, clean and protected, under running water, or changing within 4-hour increments to prevent bacterial growth. Ice scoop and container shall be maintained clean, daily.	10/28/2020	
	45	4-502.13(A)	Single-Service and Single-Use Articles, Use Limitation - May not be reused	Observation: Food containers may not be reused for storage of food prepared at the establishment. Phase out use of single service containers and replaced with food grade containers.	12/1/2020	
	49	4-602.13	Nonfood-Contact Surfaces	Observation: Nonfood-contact surfaces of equipment shall be cleaned at a frequency necessary to preclude accumulation of soil residues. The inside of reach in refrigerators/freezers shall be maintained clean.	10/28/2020	
	55	6-501.12	Cleaning, Frequency and Restrictions	Observation: Physical facilities shall be cleaned as often as necessary to keep them clean and during periods when the least amount of food is exposed such as after closing. The area above the stovetop shall be maintained clean.	10/28/2020	
	Total		6			

L Inspection Published Comment:
The consumer advisory shall include an asterisk (*) next to each item on the menu that may be served raw or undercooked. A disclosure statement shall be on each page of the menu with raw or undercooked items and have an asterisk (*) preceding the statement; correct when new menus are printed.

M TEMPERATURE OBSERVATIONS			
Item	Location	Temp	Other Location Description
Mashed Potatoes	Buffet	120 F	
Tomatoes-Cut	Cold-Hold Unit	39 F	
Pork	Grill	150 F	

Follow-up: No		Follow-Up Date:							
Visit Date	Person In Charge	Person In Charge Signature	Sig. Date	Inspector	Inspector Signature	Sig. Date	Time In	Time Out	
10/28/2020	Restaurant Manager	<i>[Signature]</i>	10/28/2020	DOH Inspector	<i>[Signature]</i>	10/28/2020	2:25 PM	3:10 PM	

N

FOODBORNE ILLNESS RISK FACTORS & PUBLIC HEALTH INTERVENTIONS



PROTECTING PUBLIC HEALTH THROUGH FOOD SAFETY

The CDC has identified *Five Common Risk Factors* that contribute to foodborne illness.

These risk factors are:

1. Improper Holding Temperature
2. Inadequate **Cooking**
3. Poor Personal **Hygiene**
4. Contaminated Equipment
5. Food from Unsafe Sources

The Food and Drug Administration (FDA) has identified *Five Public Health Interventions* that, when addressed during an inspection, should lead to a reduction in foodborne illness.

These public health interventions are:

1. Demonstration of Knowledge
2. Employee Health Controls
3. Controlling Hands as a Vehicle of Contamination
4. **Time and Temperature Parameters** for Controlling Pathogens
5. Consumer Advisory

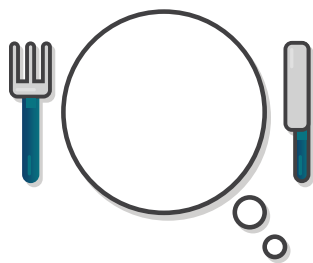


Cooking - to prepare food for eating, especially by heating to the time and temperatures specified in the food code

Hygiene - standards of personal cleanliness habits, including keeping hands, hair, and body clean and wearing clean clothing in the food establishment

Time and Temperature Parameters - a determined value for time and temperature that has been scientifically proven to control pathogen growth and toxin formation in food

Section 2: Foodborne Illness Risk Factors & Public Health Interventions



During the routine inspection, inspectors focus on CDC's five common risk factors that contribute to foodborne illness and address FDA's five public health interventions that help to reduce the incidence of foodborne illness.



SUPERVISION

A Person in Charge (PIC) must be present at the food establishment at all hours of operation. The PIC ensures that there is **active managerial control** in the kitchen. Active managerial control is accomplished through systems and controls that are implemented in the food establishment.

The PIC shall have a clear understanding of the food code and its public health principles to follow sound food safety practices and produce safe, wholesome, **unadulterated**, and honestly presented foods.

The PIC must demonstrate knowledge of the Food Code by answering the inspector's questions accurately, showing completion of a nationally accredited food manager certification, or by not having any priority violations marked out during the inspection. Having a certified food protection manager (CFPM) on staff is required in most states but is not currently in North Dakota's Food Code. This certification is easily accessible and highly encouraged.

Learn more about CFPM online at <https://www.health.nd.gov/foodandlodging>.



PIC is present, performs duties, and demonstrates knowledge.



A pattern of non-compliance and failure by the PIC to ensure employees are complying with duties listed in the Food Code.

EMPLOYEE HEALTH & GOOD HYGIENIC PRACTICES



Employee health and hygiene are an important part of food safety. When working in a food establishment, keep in mind the following items:

AN EMPLOYEE HEALTH POLICY MUST BE AVAILABLE

- Food employees need to report to the PIC information about their health and activities, as they relate to diseases that are **transmissible** through food.
- Food employees with symptoms of diarrhea, vomiting, **jaundice**, sore throat with fever, or **lesions** containing pus on the hands, wrist, or an exposed body part must be excluded from working with food.
- Food employees need to know how to respond to a vomiting or diarrheal event that occurs at the food establishment, and procedures must be provided.

PIC DUTIES	CONCERNING ILL EMPLOYEES, THE PIC MUST:
TRAIN	Verify the establishment has an Employee Health Policy and that all staff are trained.
NOTIFY	Notify the regulatory authority of a food employee that is infected with any of the BIG 6: <ul style="list-style-type: none"> • Salmonella • Salmonella typhi (Typhoid Fever) • Shigella • Shiga-toxin-producing E. coli (STEC) • Norovirus • Hepatitis A
APPROVE	Ensure the exclusion and restriction of job duties of ill food employees are followed according to Food Code. This includes seeking approval from the Regulatory Authority about when a sick employee can return to work.

transmissible - capable of being passed or spread

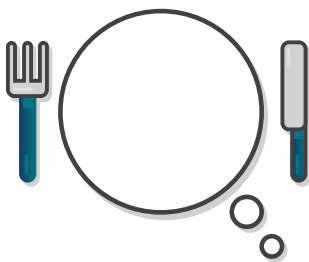
jaundice - a yellowish discoloration of the skin and eyes, indicating liver malfunction and illness

lesions - an area of abnormal tissue change such as a wound or abscess

GOOD HYGIENIC PRACTICES MUST BE FOLLOWED



- Do not eat, drink, or use any form of tobacco where the contamination of exposed food, clean equipment, utensils, linens, unwrapped **single-service, single-use articles**, or other items needing protection, can result.
- Food employees experiencing persistent sneezing, coughing, or a runny nose that causes discharges from the eyes, nose, or mouth may not work with exposed food, clean equipment, utensils, linens, or unwrapped single-service or single-use articles.
- Food employees should keep fingernails trimmed, filed, and maintained, and not wear fingernail polish or artificial fingernails when working with exposed food.
- Do not wear jewelry while preparing food. Wear clean outer clothing and hair restraints such as hats, hair coverings or nets, beard restraints, and clothing that covers body hair.



A food employee may drink from a closed beverage container with a tight-fitting lid and straw if stored on a non-food-contact surface and kept separate from exposed food, clean equipment, and unwrapped single-service and single-use articles.

single-service articles - tableware, carry-out utensils, and other items such as bags, containers, placemats, stirrers, straws, toothpicks, and wrappers that are designed and constructed for one time, one person use after which they are intended for discard

single-use articles - utensils and bulk food containers designed and constructed to be used once and discarded such as wax paper, butcher paper, plastic wrap, formed aluminum food containers, jars, plastic tubs or buckets, bread wrappers, pickle barrels, and ketchup bottles

PREVENTING CONTAMINATION BY HANDS



REMEMBER TO WASH YOUR HANDS!!

The 20 Second Rule

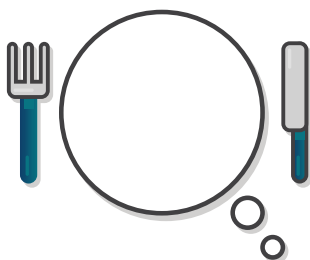
Wash your hands and exposed portions of your arms for at least 20 seconds, using soap at a designated handwashing sink.

When to Wash

- After touching bare human body parts
- After using the toilet room
- After caring for or handling **service animals** or aquatic animals
- After coughing, sneezing, using a handkerchief or disposable tissue, using tobacco, eating, or drinking
- After handling soiled equipment or utensils
- During food preparation to remove soil and contamination and to prevent cross-contamination when changing tasks
- When switching between working with raw food and working with **ready-to-eat food**
- Before putting on gloves to initiate a task that involves working with food
- After engaging in other activities that contaminate the hands

Where to Wash

- **DO** wash your hands only in a designated handwashing sink.
- **DO NOT** wash your hands in a sink used for food preparation or **warewashing** or in a **service sink** used to dispose of mop water and similar liquid waste.

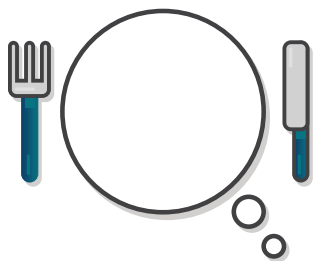


Poor personal hygiene is generally recognized as the most common contributing factor for foodborne illness. This means that food handlers don't wash their hands enough throughout the day. Proper handwashing is the most effective way to minimize the risk of causing foodborne illness.

ADEQUATE HANDWASHING FACILITIES



A food establishment must have at least one designated handwashing sink. A sign shall be displayed by the handwashing sink to indicate that the sink shall be used for handwashing only.



Handwashing sinks must always be readily accessible and have a supply of warm water, soap, and paper towels.

NO BARE HAND CONTACT WITH READY-TO-EAT FOOD

Food employees may not contact exposed, ready-to-eat food with their bare hands and shall use suitable utensils such as deli tissue, spatulas, tongs, single-use gloves, or dispensing equipment.



Food worker using gloves to prepare ready-to-eat food.



Bare hand contact with ready-to-eat food is not allowed.



APPROVED SOURCE

RECEIVING FOOD

Foods received by the establishment shall be at the proper temperature and shall be inspected for integrity of product packaging, wholesomeness, and signs of adulteration.

SELECTING FOOD

Food and ingredients shall be safe, unadulterated, and honestly presented. Food must be obtained from sources that comply with the law, such as a facility that is licensed/registered and inspected by the appropriate regulatory authority.



Meat and poultry shall be labeled to indicate an approved source, such as the USDA or ND State Inspection label (see page 17).



Eggs shall be received clean and sound and may not exceed the restricted tolerances set for USDA Grade B.



Milk and milk products must comply with Grade A Standards.



Fish and seafood shall be commercially and legally caught or harvested and approved for sale or service. Fish intended for consumption in raw or undercooked form may be offered for sale or service if they are frozen as required for parasite destruction and if records are retained on-site for at least 90 days.



Molluscan shellfish that are recreationally caught may not be received for sale or service. Each container must be properly tagged (see page 17).



Wild mushrooms, if sold or served, must be approved before use.



Game animals received for sale or service shall be commercially raised for food and raised, slaughtered, and processed according to laws governing meat.

Section 2: Foodborne Illness Risk Factors & Public Health Interventions

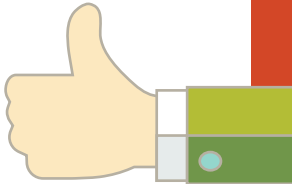
EXAMPLES OF APPROVED SOURCES



Approved source meat displaying the USDA stamp.



Approved source meat displaying the ND Department of Agriculture stamp.



Approved source wild game displays the USDA stamp. The stamp is in the shape of a triangle for exotic species.

DEALER NAME	CERT. NO.
Address	
City, State Zip Code	
ORIGINAL SHEPHER'S CERT No. IF OTHER THAN ABOVE:	
HARVEST DATE:	
HARVEST LOCATION:	
THIS IS A PRODUCT OF (NAME OF STATE) AND WAS WET STORED AT (FACILITY CERT. NO.) FROM (DATE) TO (DATE)	
TYPE OF SHELLFISH:	
QUANTITY OF SHELLFISH:	
THIS TAG IS REQUIRED TO BE ATTACHED UNTIL CONTAINER IS EMPTY AND THEREAFTER KEPT ON FILE FOR 90 DAYS	

RETAILERS: INFORM YOUR CUSTOMERS
to handle shellfish properly. Wash hands with soap and water.
Do not eat shellfish if you are pregnant, nursing, or have a compromised immune system.
Consumption of shellfish may cause allergic reactions in sensitive individuals.

Approved source molluscan shellfish must display a shellstock tag.

EXAMPLES OF UNAPPROVED SOURCES

Food prepared in a private home or from an uninspected supplier may not be used in a food establishment. Home-canned goods or any other cottage foods cannot be offered for sale or service in a licensed food establishment.



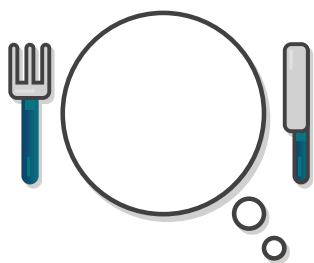
Shellstock - raw, in-shell molluscan shellfish

PROTECTION FROM CONTAMINATION



According to the FDA, the most common sources of food contamination which lead to foodborne illness include:

- Raw foods that are initially contaminated
- Ill food handlers who touch ready-to-eat foods with their bare hands
- Cross-contamination of ready-to-eat foods with raw animal foods from worker's hands, wiping cloths, or equipment such as cutting boards and utensils
- Improper **cleaning** and/or **sanitizing** of equipment
- Food sources that are unsafe or are from an unapproved source
- Heavy metal containers or pipelines that leach toxic substances into food
- Seam defects or breaks in cans or packages that allow the entrance of contaminants
- Poisonous substances that enter food through accident, carelessness, or improper storage
- Untreated sewage, sludge, or manure used to fertilize produce



Food must be protected from cross contamination by separating raw animal foods during storage, preparation, holding, and display from ready-to-eat foods. Food shall only contact surfaces of equipment and utensils that are cleaned and sanitized at the appropriate frequency specified in the food code, single-service and single-use articles, or clean linens such as cloth napkins.



To protect food from contamination, persons unnecessary to the food establishment operation are not allowed in the food preparation, food storage, or warewashing areas.

Keep raw meats and produce on separate cutting boards. Use different knives to cut or chop these foods to prevent cross-contamination.



AVOID CONTAMINATION

- Separate raw meats, fish, and poultry from produce or cooked and ready-to-eat foods
- Assign specific equipment (cutting boards, utensils, and containers) to each type of food product
- Separate fruits and vegetables that are not washed from ready-to-eat foods
- Clean and sanitize all work surfaces, equipment, and utensils after each use
- Keep wiping cloths in sanitizer between uses
- Make sure cloths or towels used for wiping spills are not used for any other purpose
- Monitor employees and co-workers to ensure hands are washed before putting on gloves
- Set aside damaged, spoiled, or recalled products from food, equipment, utensils, linens, and single-service and single-use articles by placing them in designated areas away from other items



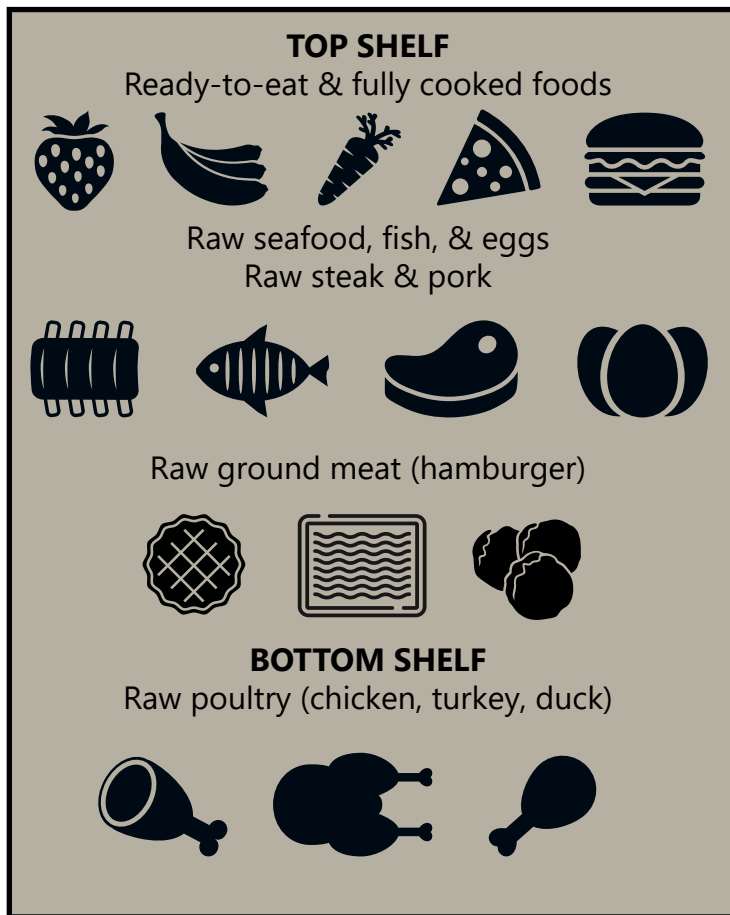
This cutting board and knife are designated for use with raw beef and will be cleaned and sanitized after use.

To avoid contamination of raw food to ready-to-eat food, the food handler in this image must change gloves, wash hands, then put on a new pair of gloves prior to handling ready-to-eat food.



PREVENTING CONTAMINATION DURING STORAGE

Raw animal food must be stored below ready-to-eat food to avoid contamination.



Raw animal foods must be separated by type based on minimum cooking temperatures by spacing or placing in separate containers.



CLEAN FOOD-CONTACT SURFACES SANITIZED

Food-contact surfaces include surfaces that normally contact food.

- Cutting boards
- Utensils – knives, forks, and spoons
- Can openers
- Plates

Food-contact surfaces also include surfaces not normally in contact with food, but could become contaminated when food drains, drips, or splashes onto it.

- Interior of a microwave oven

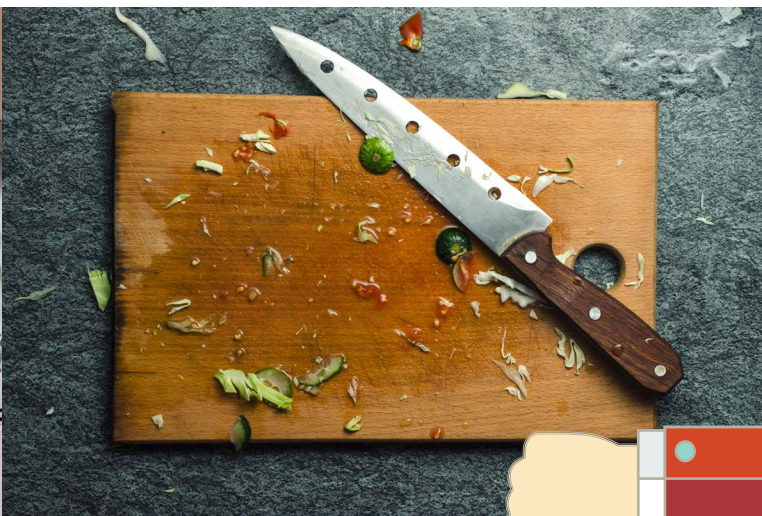
Food-contact surfaces must be effectively cleaned and sanitized to reduce the chance of contaminating food or transmitting harmful bacteria to consumers. Equipment and utensils used with Time and Temperature Controlled (TCS) foods shall be cleaned throughout the day, at least every 4 hours. The food-contact surfaces of cooking and baking equipment shall be cleaned at least every 24 hours. Read more about warewashing on page 38.

FOOD-CONTACT SURFACES MUST BE:

- Clean to sight and touch
- Cleaned before each use with a different type of raw animal food such as beef, fish, lamb, pork, or poultry
- Cleaned each time there is a change from working with raw foods to working with ready-to-eat foods
- Cleaned between uses with raw fruits and vegetables and with TCS foods
- Cleaned each time there is a change from working with any of the **Major 8 Allergens**
- Cleaned while in-use every 4 hours



Food-contact surfaces are clean.



Food-contact surfaces are soiled. When in use, food contact surfaces must be cleaned every 4 hours.

TIME/TEMPERATURE CONTROL FOR SAFETY



Cooking, **reheating**, **cooling**, **hot holding**, and **cold holding** are all important processes in food preparation. Complying with the requirements in the Food Code helps to keep food out of the **danger zone**. There should be enough equipment with sufficient capacity used for the cooling, heating, and hot/cold holding of foods requiring temperature control to meet the demands of the operation.

COOK TCS FOODS THOROUGHLY

Certain methods of food preparation are intended to destroy harmful bacteria that may cause foodborne illness. Cooking to the proper time and temperature is often the "**critical control point**" in preventing foodborne illnesses and disease outbreaks. Undercooked foods can increase the risk of developing foodborne illness because the harmful bacteria in the raw foods might not have been adequately destroyed.

Raw animal foods such as eggs, fish, meat, poultry, and foods containing these raw animal foods must be cooked to heat all parts of the food to meet the time and temperature requirements for cooking shown in the "Internal Cooking Time and Temperature Specifications" tables. Foods cooked with a **non-continuous cooking process** must have a written procedure and approval by the Regulatory Authority.



Poultry cooked to at least 165°F for 15 seconds.

reheating - the process of re-cooking previously cooked and cooled foods to a temperature of at least 165°F

cooling - the process of cooling food quickly to 41°F

hot holding - the storage of cooked food at 135°F or higher while awaiting consumption by customers

cold holding - the storage of food at 41°F or lower while awaiting consumption by customers

danger zone - the temperature range at which most foodborne pathogens rapidly grow (between 41°F and 135°F).

critical control point - a point or procedure in a specific food system where the loss of control may result in an unacceptable health risk

non-continuous cooking process - the cooking of food using a process in which the initial heating of the food is intentionally halted so that it may be cooled and held for complete cooking later before sale or service



INTERNAL COOKING TIME AND TEMPERATURE SPECIFICATIONS FOR RAW ANIMAL FOODS (EXCLUDING WHOLE MEAT ROASTS)

Internal Cooking Temperature & Time	Raw Animal Foods
145°F for 15 seconds	Raw eggs cooked for immediate service Fish, except as listed below Meat, except as listed in the next two rows Commercially raised game animals, rabbits
155°F for 15 seconds	Ratites (Ostrich, Rhea, and Emu) Injected meats Mechanically tenderized meats Raw eggs not for immediate service (pooled or hot held) Comminuted: Meat (hamburger or sausage), fish, or commercially raised game animals
165°F for 15 seconds	Wild game animals Poultry Stuffed fish, meat, pork, pasta, ratites & poultry Stuffing containing fish, meat, ratites & poultry All raw animal foods cooked in a microwave oven



INTERNAL COOKING TIME AND TEMPERATURE SPECIFICATIONS FOR WHOLE MEAT ROASTS (BEEF, CORNED BEEF, LAMB, PORK, AND CURED PORK ROASTS SUCH AS HAM)

Internal Cooking Temperature	Time
130°F	112 minutes
131°F	89 minutes
133°F	56 minutes
135°F	36 minutes
136°F	28 minutes
138°F	18 minutes
140°F	12 minutes
142°F	8 minutes
144°F	5 minutes
145°F	4 minutes
147°F	134 seconds
149°F	85 seconds
151°F	54 seconds
153°F	34 seconds
155°F	22 seconds
157°F	14 seconds
158°F	0 seconds

REHEATING FOR HOT HOLDING

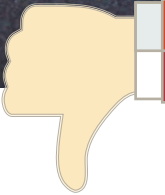
TCS foods that are cooked, cooled, and reheated for hot holding shall be reheated so that all parts of the food reach a temperature of **at least 165°F for 15 seconds**. Ready-to-eat TCS foods that are commercially processed and packaged shall be heated to a temperature of **at least 135°F**. Reheating for hot holding shall be done rapidly and should not exceed two hours to prevent food from being in the danger zone too long.

Section 2: Foodborne Illness Risk Factors & Public Health Interventions



COOLING

Food must be cooled from 135°F to 41°F or less in six hours provided that the food is cooled from 135°F to 70°F within the first two hours. This prevents food from staying in the danger zone too long.



Fresh, cut tomatoes prepared greater than four hours ago with an internal temperature of >41°F must be discarded.

Food prepared yesterday and stored in the walk-in cooler with an internal temperature of >41°F must be discarded.

PROPER HOLDING TEMPERATURES

Keep TCS foods out of the danger zone by holding them at appropriate temperatures.



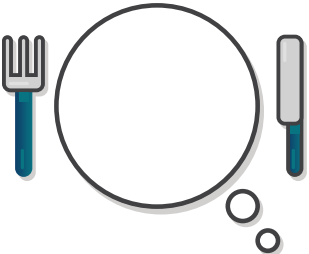
Hot Holding = Hot TCS foods held for service shall be held at **135°F or above**.



Cold Holding = Cold TCS foods held for service shall be held at **41°F or less**.

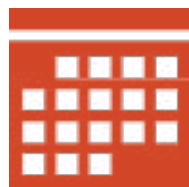


Proper cold holding of hot dogs at 41°F or less.



Examples of food temperature logs can be found on the next three pages. Note: Temperature logs are not required in ND's Food Code but are considered best practice and are highly encouraged.

DATE MARKING



Refrigerated, ready-to-eat TCS foods prepared and held in a food establishment for more than 24 hours shall be clearly marked to indicate the date or day by which the food shall be consumed on the premises, sold, or discarded when held at a temperature of 41°F or less for a maximum of seven days. The day of preparation shall be counted as day one.



These leftovers were prepared two days ago and are not date marked.



TIME AS A PUBLIC HEALTH CONTROL



There are exceptions to the temperature requirements of hot and cold holding. Time alone can be used as a public health control in certain situations if written procedures are available and are approved by the Regulatory Authority.

If ready-to-eat food has an initial temperature of 41°F or less when removed from cold holding or 135°F or greater when removed from hot holding, the food can be served at any temperature within four hours from the point in time when the food was removed from temperature control.

If food has an initial temperature of 41°F or less when removed from temperature control and the food temperature does not exceed 70°F, the food can be held for a maximum time of six hours.

The food shall be discarded if it exceeds the four-hour or six-hour time limit. The food shall be clearly marked to indicate the time that is four hours or six hours past the point in time when the food is removed from temperature control.

CONSUMER ADVISORY



If an animal food such as beef, eggs, fish, lamb, pork, poultry, or shellfish is served or sold raw, undercooked, or without otherwise being processed to eliminate pathogens, the food establishment must have an approved Consumer Advisory. The food establishment must inform consumers of the significantly increased risk of consuming such food by way of a disclosure and reminder.

The Consumer Advisory shown below includes the disclosure and the reminder. The disclosure identifies the animal-derived food by asterisking it with a footnote, which is the reminder.

Brunch Burger* \$9.00
Bacon, Egg & American Cheese


**Consuming raw or under cooked meat, poultry, seafood, shellfish or eggs may increase your risk of food borne illness.*


Consumer advisory courtesy of Tumbleweed Bar & Grill in Lincoln, ND.

HIGHLY SUSCEPTIBLE POPULATIONS

Highly susceptible population refers to persons who are more likely than other people in the general population to experience foodborne disease. This includes:

 Children of preschool age and younger,

 Older adults, and

 Persons who are immunocompromised.

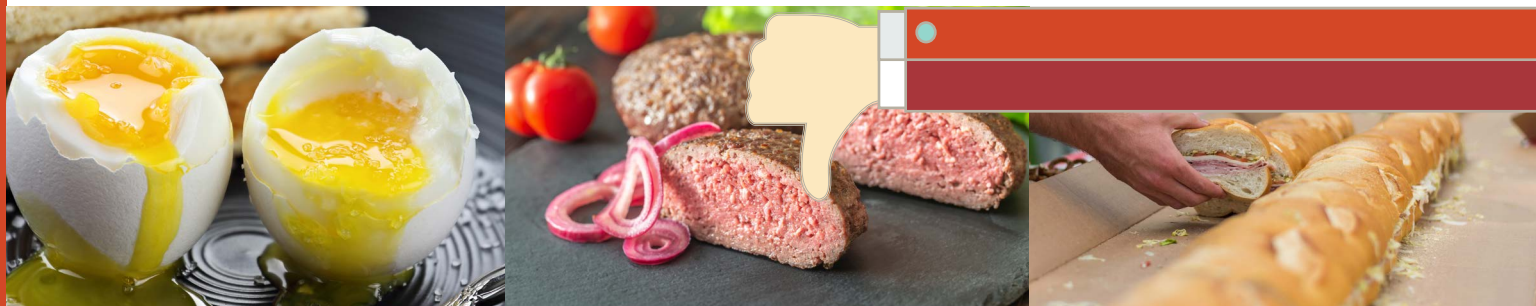


Food service provided to highly susceptible populations at a facility that offers congregate living and/or feeding, custodial care, or health care, such as a childcare center, hospital, nursing home, or assisted living, follow special provisions in Food Code.

CERTAIN ITEMS IN THE FOOD CODE APPLY ONLY TO HIGHLY SUSCEPTIBLE POPULATIONS

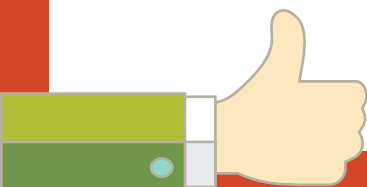


- Bare hand contact with ready-to-eat foods is prohibited in food establishments serving a highly susceptible population.
- Only treated/pasteurized juices/juice beverages may be served.
- Only pasteurized eggs can be used in recipes if eggs are undercooked and if eggs are combined.
- Raw or partially cooked animal foods or raw seed sprouts cannot be served.
- Unopened packaged food served to patients in medical isolation or quarantine cannot be re-served.



FOOD/COLOR ADDITIVES AND TOXIC SUBSTANCES

- Food must not contain unapproved additives or coloring.
- Bulk and working containers of cleaning agents and sanitizers shall be labeled.
- Poisonous or toxic materials shall be stored separately from and not above food, equipment, utensils, linens, and single-service and single-use articles so they cannot contaminate them.
- Personal care items, first aid supplies, medicines, and chemicals shall be stored separately from and not above food, equipment, utensils, linens, and single-service and single-use articles.



CONFORMANCE WITH APPROVED PROCEDURES



HACCP stands for **Hazard Analysis Critical Control Point**. Certain specialized food processes have points during food preparation that could lead to an unsafe food product if not properly controlled. These points are referred to as critical control points. A specialized food process needs to have written procedures and careful documentation of the critical control points and set **critical limits** used to ensure food safety. Examples of specialized food processing methods include smoking or curing food to extend shelf-life, **fermenting food**, **acidifying food**, reduced oxygen packaging (vacuum-sealing), using food additives to render a TCS food so that it is shelf-stable, **cook chill**, and **sous vide** cooking methods.

7 PRINCIPLES OF HACCP

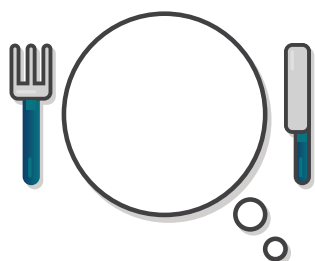
1. Hazard Analysis
2. Critical Control Point Identification
3. Establishment of Critical Limits
4. Monitoring Procedures
5. Corrective Actions
6. Verification Procedures
7. Record Keeping



HOW TO SUBMIT A HACCP PLAN FOR APPROVAL

Contact your regulatory authority.

Resources are available online at <https://www.health.nd.gov/foodandlodging>.



Requesting a waiver or a variance from the regulatory authority may be necessary before performing specialized food processing methods. Contact your Regulatory Authority.

Hazard Analysis Critical Control Point - a systematic approach to the identification, evaluation, and control of food safety hazards

Critical limits - the maximum or minimum parameter set to control a critical control point.

Fermenting food - foods or beverages produced through controlled microbial growth and the conversion of food components through enzymatic action.

Acidifying food - Acidified foods are low acid foods to which acid or acid ingredients are added to produce a final equilibrium pH of 4.6 or below.

Cook chill - a method of cooking food and then rapidly chilling it with the intention to reheat the food and serve it to customers later

Sous vide - a method of cooking food sealed in airtight plastic bags in a water bath for longer than normal cooking times at an accurately regulated temperature much lower than normally used for cooking with the intention to cook the item evenly

GOOD RETAIL PRACTICES

Good retail practices (GRP) are designed to ensure that unsanitary conditions do not lead to the introduction of hazards into food.



SAFE FOOD AND WATER



Pasteurized eggs or egg products shall be substituted for raw eggs in the preparation of foods such as Caesar salad, mayonnaise, meringue, eggnog, and ice cream.



Water and ice must meet drinking water standards established by EPA and applicable state drinking water quality standards. If water and ice are from a non-public source, the water must be tested annually, and records must be kept on file.

FOOD TEMPERATURE CONTROL

COOLING METHODS

To keep food out of the danger zone, proper cooling methods must be used, and adequate cooling equipment must be present in the food establishment.

The following cooling procedures will help to cool food appropriately:

- Stir food in a container placed in an ice water bath.
- Use ice wands to help stir hot foods and get them to cool quickly.
- Use rapid chilling equipment such as a walk-in cooler.
- Arrange containers in refrigeration equipment for maximum heat transfer.
- Do not stack containers or put them close together while cooling.
- Loosely cover during the cooling period to allow air circulation in the container.
- Cut large meats such as roasts into smaller portions to allow for proper cooling.
- Place food in shallow pans or containers (maximum depth of two inches) to facilitate cooling.



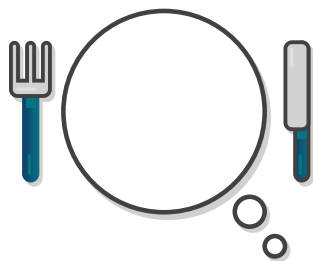
PROPERLY COOKING PLANT FOOD



Fruits and vegetables that are fresh, frozen, or canned that are cooked for hot holding shall be cooked to an internal temperature of 135°F.

THAWING TCS FOODS SAFELY

- Thaw under refrigeration.
- Thaw under running water 70°F or less with sufficient water flow.
- Thaw in a microwave oven as part of a non-continuous cooking process. Transfer the food immediately to conventional cooking equipment.



Thawing at ambient (70°F)
room temperature is not safe!



Properly **thawing** meat under cold, running water.



Improperly thawing meat at ambient temperature.



PROVIDING ACCURATE THERMOMETERS



Food thermometers must be accessible for use by food employees and used often to verify appropriate temperatures during food preparation processes. Food thermometers must be calibrated following the manufacturer's instructions at a frequency to ensure accuracy.

FOOD IDENTIFICATION

Foods packaged within the food establishment must contain the common name of the food, a list of ingredients and sub-ingredients in order of predominance by weight, net quantity, and the name and place of the facility where the food was packaged, and list any major allergens.

There are eight major food allergens: fish, shellfish, tree nuts, peanuts, milk, egg, wheat, and soy. All major food allergens, if present, must be accurately declared on the package.

Working containers and bulk foods removed from their original packaging require labeling with the food's common name.



Photo courtesy of Grandma's Kuchen in Ashley, ND.

The label on this package contains the common name of the food, a list of ingredients, the net quantity, the name and place of the facility where the food was packaged, and a list of major allergens.



PREVENTION OF FOOD CONTAMINATION



Live animals are not allowed on the premises of a food establishment except in the following situations: decorative fish in aquariums, patrol dogs accompanying police or security officers, service animals controlled by the disabled employee or person, or pets in dining areas if approved under a variance by the Regulatory Authority.



Measures shall be taken to control the presence of **pests** in the food establishment, including eliminating entry points and harborage areas and removing pests and their evidence. Insect trapping devices must not be located over food preparation areas.



Food, equipment and utensils, laundered linens, and single-service and single-use articles shall be protected from contamination by storing them in a clean, dry location where they are not exposed to splash, dust, or other contamination. They must also be at least six inches above the floor. Food, equipment and utensils, laundered linens, and single-service and single-use articles may not be stored in locker rooms, toilet rooms, dressing rooms, garbage rooms, mechanical rooms, under sewer lines that are not shielded from potential drips, under leaking water lines, or under open stairwells.



Food employees shall wear clean outer clothing and effective hair restraints. Prohibited jewelry shall not be worn, and fingernails shall be maintained to prevent contamination of food during food preparation, storage, and display.



Cloths in-use for wiping food spills from tableware and carry-out containers that occur as food is being served shall be maintained dry and used for no other purpose. Cloths in-use for wiping counters and other equipment surfaces shall be stored in a chemical sanitizer solution at the appropriate concentration and laundered daily.



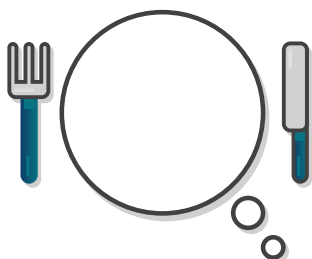
Raw fruits and vegetables must be thoroughly washed in water to remove soil and other contaminants before being cut, combined with other ingredients, cooked, served, or offered for human consumption in ready-to-eat form.



PROPER USE OF UTENSILS

There are several methods available for storage of in-use utensils during pauses in food preparation or dispensing, such as:

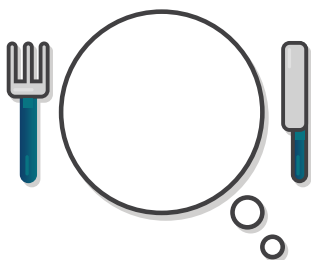
- In the food, clean and protected
- Under running water to prevent bacterial growth
- In a container of water where the water temperature is at least 135°F



In-use utensils may not be stored in chemical sanitizer or ice between uses. Ice scoops may be stored with handles facing up in an ice bin.

UTENSILS, EQUIPMENT & VENDING

- Equipment and utensils must be properly designed and constructed and in good repair.
- After cleaning and sanitizing, equipment and utensils shall be air-dried before contact with food.
- Clean equipment and utensils shall be stored in a self-draining position that allows air drying and covered or inverted.
- Single-service and single-use articles and cleaned and sanitized utensils shall be handled, displayed, and dispensed so that contamination of food- and lip-contact surfaces is prevented.
- Knives, forks, and spoons that are not prewrapped shall be presented so that only the handles are touched by employees and by consumers.



There are limitations to using equipment and utensils that contain cast iron, lead, copper, galvanized metal, wood, and nonstick coatings. Call your Regulatory Authority for more information.



WAREWASHING FACILITIES

Adequate warewashing facilities must be available and used to clean and sanitize food-contact surfaces, including the availability of means to monitor its use and the effectiveness of sanitization. Sanitizing solutions must not exceed the maximum concentrations.

Food-contact surfaces must be washed, rinsed, sanitized, and air-dried according to the procedure outlined below.



SANITIZING WITH HOT WATER

MANUAL METHOD - The temperature of the water must be maintained at 170°F.

MECHANICAL METHOD - The surface temperature of utensils must be at least 160°F. The food establishment must either have a thermometer or maximum temperature indicator to ensure the temperature of a utensil reaches at least 160°F.





SANITIZING WITH CHEMICAL METHODS

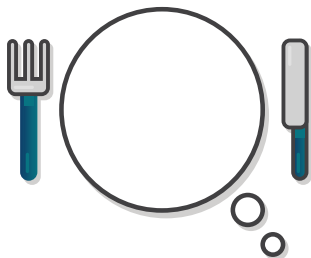
MANUAL or **MECHANICAL METHODS** – An appropriate concentration of sanitizer must be used in accordance with the manufacturer's recommendations. Test strips must be on hand to test the concentration.



Test strips available on-site for quaternary ammonium sanitizers.



Test strips available on-site for chlorine-based sanitizers.

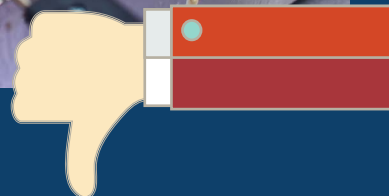


Sponges are not to be used in contact with clean, sanitized food contact surfaces.

KEEPING NON-FOOD CONTACT SURFACES CLEAN

Non-food contact surfaces are surfaces that do not directly contact food. Examples include floors, ceilings, walls, restrooms, and equipment exteriors. Non-food contact surfaces shall be cleaned at a frequency that is adequate to prevent the accumulation of soils.

The exterior of this equipment is heavily soiled.





PHYSICAL FACILITIES

FACILITY DESIGN

Physical facilities shall be in good repair, maintained, and clean.

Materials used for indoor floor, wall, and ceiling surfaces shall be smooth, durable, and **easily cleanable**. A floor covering such as carpeting or similar material may not be installed as a floor covering in food preparation areas, walk-in refrigerators, warewashing areas, toilet room areas, refuse storage rooms, or other areas where the floor is subject to moisture, flushing, or spray cleaning methods.

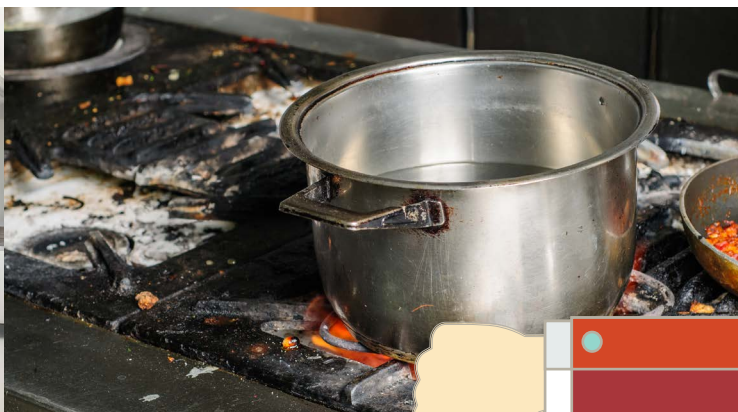
The toilet facility shall not be an attractant to insects. The number of fixtures shall be adequate. Toilet tissue and a covered trash receptacle (ladies' room only) shall be provided. Fixtures shall be kept clean, and the door shall be self-closing to prevent recontamination of hands.

Light bulbs shall be shielded, coated, or otherwise shatter-resistant in areas with exposed food, clean equipment, utensils and linens, or unwrapped single-service and single-use articles.

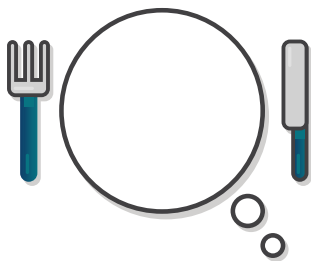
Ventilation shall be adequate to prevent an accumulation of condensation, grease, or other soil from potentially contaminating food.



Physical facilities constructed to be easily cleanable. This facility is maintained clean.



Physical facilities not maintained clean.



Personal belongings should be properly stored to maintain a clean and sanitary facility and protect food and equipment. Cell phones and purses should not be in the food preparation area.

Section 3: Good Retail Practices



WATER AND WASTEWATER

The distribution of water to the facility must be protected and operated according to law. Adequate pressure must be maintained at all fixtures during peak demand, including the capacity to provide hot water at peak hot water demand.

The plumbing system, including the equipment and devices connected to the **potable water** supply, shall be installed and maintained according to law.

Sewage and wastewater must be properly disposed. Indications that a system is not functioning correctly may include the presence of sewage back-up into the establishment or outdoors on the ground. Condensate drippage and other non-sewage wastes must be drained to a system in accordance with the law, and backflow prevention, if required, must be installed between the sewage system and drain of equipment holding food or utensils.

WASTE MANAGEMENT

Refuse areas may attract and harbor insects and pests and create a public health nuisance, so attention must be paid to the maintenance of the refuse facilities. Receptacles and waste handling units for refuse, recyclables, and returnables used with materials containing food residue and used outside the food establishment shall be designed and constructed to have tight-fitting lids, doors, or covers.



Properly constructed dumpsters with tight-fitting lids.



Missing lid and leaking refuse attract insects and pests.

potable water - water that is safe to drink



FOOD CODE REFERENCES

SUPERVISION

- 2-101.11 Supervision: Responsibility, Assignment
- 2-102.11 Supervision: Knowledge, Demonstration
- 2-103.11 Supervision: Duties, Person in Charge

EMPLOYEE HEALTH & GOOD HYGIENIC PRACTICES

- 2-102.11 Supervision: Knowledge, Demonstration
- 2-103.11 Supervision: Duties, Person in Charge
- 2-201.11 Employee Health: Responsibility of Permit Holder, Person in Charge, and Conditional Employees
- 2-201.12 Employee Health: Exclusions and Restrictions
- 2-302.11 Personal Cleanliness: Fingernails Maintenance
- 2-303.11 Personal Cleanliness: Jewelry Prohibition
- 2-304.11 Personal Cleanliness: Outer Clothing Clean Condition
- 2-401.11 Hygienic Practices: Eating, Drinking, or Using Tobacco
- 2-401.12 Hygienic Practices: Discharges from the Eyes, Nose, and Mouth
- 2-402.11 Hygienic Practices: Hair Restraints Effectiveness
- 2-501.11 Responding to Contamination Events: Clean-up of Vomiting and Diarrheal Events

PREVENTING CONTAMINATION BY HANDS

- 2-301.11 Personal Cleanliness: Hands and Arms Clean Condition
- 2-301.12 Personal Cleanliness: Hands and Arms Cleaning Procedure
- 2-301.14 Personal Cleanliness: When to Wash
- 2-301.15 Personal Cleanliness: Where to Wash
- 5-202.12 Plumbing System: Handwashing Sink, Installation
- 5-203.11 Plumbing System: Numbers and Capacities, Handwashing Sinks
- 5-204.11 Plumbing System: Location and Placement, Handwashing Sinks
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GLOSSARY

Acidifying food – acidified foods are low acid foods to which acid or acid ingredients are added to produce a final equilibrium pH of 4.6 or below

Active managerial control – the purposeful incorporation of specific actions or procedures by industry management into the operation of their businesses to attain control over foodborne illness risk factors

Botulism – the disease typically caused by ingestion of botulism toxin formed by the bacterium *Clostridium botulinum*

Cleaning – the removal of organic matter from food-contact surfaces, equipment, and utensils

Cold holding – the storage of food at 41°F or lower while awaiting consumption by customers

Cook chill – a method of cooking food and then rapidly chilling it with the intention to reheat the food and serve it to customers later

Cooking – to prepare food for eating, especially by heating to the time and temperatures specified in the food code

Cooling – the process of cooling food quickly to 41°F

Critical control point(s) – a point or procedure in a specific food system where the loss of control may result in an unacceptable health risk

Critical limits – the maximum or minimum parameter set to control a critical control point.

Danger Zone – the temperature range at which most foodborne pathogens rapidly grow (between 41°F and 135°F).

Easily cleanable – a characteristic of a surface that allows effective removal of soil by normal cleaning methods

Fermenting food - foods or beverages produced through controlled microbial growth and the conversion of food components through enzymatic action

Foodborne pathogens – a disease-producing organism that is transmissible through food



Food-contact surface – a surface of equipment or a utensil with which food normally comes into contact, or a surface of equipment or a utensil from which food may drain, drip, or splash into a food or onto a surface normally in contact with food

Food establishments – any fixed restaurant, limited restaurant, coffee shop, cafeteria, short-order café, luncheonette, grill, tearoom, sandwich shop, soda fountain, tavern, bar, catering kitchen, delicatessen, bakery, grocery store, meat market, food processing plant, school, child care, or similar place in which food or drink is prepared for sale or service to the public on the premises or elsewhere with or without charge

Good retail practices – the basic sanitary conditions and practices that must be maintained to produce safe foods

Hazard Analysis and Critical Control Point – a systematic approach to the identification, evaluation, and control of food safety hazards

Highly susceptible population – persons who are more likely than other people in the general population to experience foodborne diseases such as preschool-age children, older adults, or those who are immunocompromised

Hot holding – the storage of cooked food at 135°F or higher while awaiting consumption by customers

Hygiene – standards of personal cleanliness habits, including keeping hands, hair, and body clean and wearing clean clothing in the food establishment

Jaundice – a yellowish discoloration of the skin and eyes, indicating liver malfunction and illness

Lesions – an area of abnormal tissue change such as a wound or abscess

Major food allergens – milk, egg, fish (such as bass, flounder, cod, and including crustacean shellfish such as crab, lobster, or shrimp), tree nuts (such as almonds, pecans, or walnuts), wheat, peanuts, and soybeans; or a food ingredient that contains protein derived from one or more of these foods.

Molluscan shellfish – any edible species of fresh or frozen oysters, clams, mussels, and scallops or edible portions thereof, except when the scallop product consists only of the shucked adductor muscle



Non-continuous cooking process – the cooking of food using a process in which the initial heating of the food is intentionally halted so that it may be cooled and held for complete cooking later before sale or service

Non-TCS food - food that does not support the growth of foodborne pathogens or toxin formation and so does not require time/temperature control for safety

Person in charge (PIC) – the individual present at a food establishment who is responsible for the operation at the time of inspection

Pests – an insect or small animal that is detrimental to humans or human concerns

Plant foods – foods derived from plants such as vegetables, grains, nuts, seeds, legumes, and fruits

Potable water – water that is safe to drink

Ready-to-eat food – a food that is in a form that is edible without additional preparation

Regulatory Authority – local, state, or federal enforcement body or authorized representative having jurisdiction over the food establishment

Reheating – the process of re-cooking previously cooked and cooled foods to a temperature of at least 165°F

Sanitizing – the application of heat or chemicals on cleaned food contact surfaces that is sufficient to yield a 99.999% reduction of disease microorganisms of public health importance

Service animals – an animal such as a guide dog, signal dog, or other animal individually trained to aid an individual with a disability

Service sink – a sink used for cleanup such as a mop sink

Single-service articles – tableware, carry-out utensils, and other items such as bags, containers, placemats, stirrers, straws, toothpicks, and wrappers that are designed and constructed for one time, one person use after which they are intended for discard

Single-use articles – utensils and bulk food containers designed and constructed to be used once and discarded such as wax paper, butcher paper, plastic wrap, formed aluminum food containers, jars, plastic tubs or buckets, bread wrappers, pickle barrels, and ketchup bottles



Shellstock - raw, in-shell molluscan shellfish

Sous vide – a method of cooking food sealed in airtight plastic bags in a water bath for longer than normal cooking times at an accurately regulated temperature much lower than normally used for cooking with the intention to cook the item evenly

Thawing – the process of a frozen substance becoming liquid or soft as a result of warming up

Time and temperature control for safety (TCS) food – food that requires time and temperature control for safety to limit foodborne pathogen growth or toxin formation

Time and temperature parameters – a determined value for time and temperature that has been scientifically proven to control pathogen growth and toxin formation in food

Transmissible – capable of being passed or spread

Unadulterated – food in a pure state

Variance – a written document issued by the regulatory authority that authorizes a modification or waiver of one or more requirements of the food code if, in the opinion of the regulatory authority, a health hazard or nuisance will not result from the modification or waiver

Warewashing – the cleaning and sanitizing of utensils and food contact surfaces of equipment

Division of Food and Lodging
NORTH DAKOTA DEPARTMENT OF HEALTH | 600 E. BOULEVARD AVE., DEPT. 301, BISMARCK, ND 58505
701.328.1291, TOLL FREE 1.800.472.2927, EMAIL: foodandlodging@nd.gov