How to Look up POCs using Unified Search when in a service provider account.

If you are in your agency's service provider profile, you only have access to an Internal profile in Therap. The member's POC was created by their care coordination agency in the care coordination agency's Oversight profile. To search for the member's POC you need to do the following.

1. Click on the **Individual tab**
2. Scroll down to the Individual Plan section. Click on the **Unified Search**

3. Enter in the member's name, then hit search